

Dear Residents

During this difficult time of uncertainty our main priority is the safety and well-being of our Residents, employees and the community. Effective March 17, 2020 our office is closed to the Public and will remain closed until further notice. You may mail rent payments to Poplar Bluff Housing Authority P.O. Box 1009, Poplar Bluff, MO 63901. You may also place your rent payments in the mail drop box located at the main office on the front of the building. We ask that your rent payments be made by check or money order. Unfortunately, debit cards cannot be accepted in our office at this time. For residents who normally pay by debit card or cash you will need to get a money order. First Midwest Bank has graciously agreed to allow our Residents the ability to get a money order at their East Branch location. You may use a debit card to secure a money order. In some instances, you may have to use the ATM to get cash to convert to a money order. First Midwest will not charge for a money order however, your debit card may have a transaction fee.

We will not charge late fees April and will work with you on arrangements as needed. We will respond to Emergency Work orders only. Please continue to call for repairs as we will maintain work orders in the system and respond when we feel it is safe to enter your homes. We will continue to process all annual and interim reexaminations. If your income has been reduced, please call the office and we will do our best to expedite all rent changes.

We hope that all residents understand that these are unusual times for our City, the Country and the World. As such, the precautions we are taking is to do our part to guard against the community spread of Covid-19. There will be a certain amount inconvenience during this time and WE greatly appreciate your patience and understanding.

If you have any questions, please contact the office at 573-785-8265

Maintenance at 573-785-2623